

PHI DATA N.V., headquartered in Wemmel, is a Belgian organisation – with several offices in the BeLux.

In the era of digital business transformation and IoT, PHI DATA, as an Auto-ID solution integrator, realizes various productivity solutions for the entire supply chain, as well as other business processes. With these solutions we always use powerful and innovative technologies such as barcode, RFID, real time locating systems, condition monitoring, mobile computing, industrial-grade label printing, etc. User-friendly software solutions such as warehouse management, proof of delivery, asset inventory, personnel & patient safety, compliance labelling, flawlessly handle transactions, alerts and reporting.

By using high quality standards and customer-oriented service, PHI DATA has been a leading player in the sector for more than 35 years.

We currently have an opening for an:

In-House Technical Support Engineer

Your job description

- You are part of our Professional Services & Solutions team and will mainly support our customers on their installed base, as well as configure new Auto-ID equipment.
- You are the first point of contact for our customers requesting support.
- You will also create documentation such as a quick user manual, as well as internal documents required for later support, and take charge of some administration of the division.
- You help other team members who are active at customer sites
- You formulate questions or support request to our suppliers.

Your skills

- You have successfully completed a technical secondary education or higher in electronics or ICT
- You have experience with :
 - personal computers, mobile computers, printers, scanners, etc.;
 - Microsoft Windows and Android Operating Systems and smartphone usage;
 - Wireless Data communication; (Wi-Fi wlan, GPRS, Security...)
 - Basic configuration of PC or mobile devices.
- You are a daily user of MS Office and have some experience with ERP software.
- You are passionate about ICT, customer- and service-oriented, communicative, dynamic, organized but flexible regarding priorities.
- You are disciplined and are stress-resistant under customer pressure.
- You like to work in a team and take initiatives towards your tasks and goals.
- You are fluent in Dutch, French and English.

We offer

- A varied and challenging position in a specialized and leading ICT company.
- A stable and financially sound organization.
- A technologically strong developing sector.
- A dynamic and informal working culture.
- A competitive salary, extra-legal benefits and regular certification trainings



Interested?

If you want to apply for this position **at PHI DATA Wemmel**, then please send your resume and motivation to Mr. Steve Halsberghe, Professional Services & Solutions Manager via email to shalsberghe@phidata.be.

Please visit our website for more information: www.phidata.be.